

# Springkell HOUSE CARE HOME



**Offering a 'home-from-home' environment and high-quality care services.**

**Springkell House Care Home is a beautiful Victorian building set in landscaped gardens, located close to the countryside of the Devil's Punchbowl and near the village of Hindhead.**

Springkell House enjoys an enviable reputation, with our warm and friendly atmosphere felt both within the home and in the local community. The home is situated in a picturesque location just a short distance from the village of Hindhead, where residents of the home have access to shops, cafes and many other amenities. Residents at Springkell House regularly enjoy excursions into the village as well as trips in the minibus to sights in the local area.

At Springkell House we specialise in providing compassionate and understanding residential care services in a comfortable and homely environment. We provide support for a range of conditions including Alzheimer's, dementia and Parkinson's disease, as well as those with hearing impairments, visual impairments and mobility issues.

***"The staff are amazing! They are creative, compassionate, caring, imaginative and patient. My mum couldn't be in a better place. Mum really benefits from all that Springkell House has to offer with their own programme of activities and group times, as well as the space to be allowed to have quiet time."***

The home is adapted and equipped to the highest standard to provide comfort and care 24-hours a day, seven days a week for your loved ones. We have carried out extensive renovations to the building to ensure it is perfectly suited to our residents' needs, whilst keeping refurbishments sympathetic to the Victorian origins of the home and retaining many of the original features. Accommodation is provided in private single rooms, many with en-suite facilities, as well as self-contained apartments for independent living.

***Springkell House offers a safe, secure and nurturing environment for residents with a range of conditions, we see the person not the condition.***

## Activities at Springkell House

At Springkell House we offer a varied programme of activities, with something to suit the interests and abilities of all our residents. Our activities are designed to encourage socialisation, practice cognitive skills, promote physical movement and provide opportunities for creativity, as well as having fun. We also encourage and support our residents to continue with their favourite hobbies and pastimes. Our residents regularly enjoy trips out in our minibus to places of interest in the local area.



Our team of highly skilled staff are well-equipped to support the physical and emotional needs of our residents, treating all residents with patience, dignity and compassion at all times. Our staff take part in regular training sessions to improve their skills, as well as pursuing independent qualifications in care. Our team have been recognised by the Surrey Care Association, having won the Dementia Care Team award.



We are supported in the medical care of our residents by the local GP and district nurses who regularly visit the home. Our residents also have access to a physiotherapist, chiropodist and hairdresser, all of whom are scheduled to visit Springkell House on a regular basis. We are pleased to provide our residents with additional support and services, facilitating visits from representatives of local religious organisations, a variety of musical entertainers and pet therapy organisations.

At Springkell House we utilise technology to improve our residents' experience. Electronic care plans are used to manage the ongoing care of our residents and electronic systems are used by our team for dispensing medication. As well as making the most of available technology to enhance our activities, we also support our residents in using technology to communicate and keep in contact with their loved ones.

Delicious and nutritionally balanced meals are prepared every day for our residents by our fantastic kitchen team. Our talented Head Chef, finalist in the Surrey Care Awards, creates seasonal menus that make the most of local and seasonal produce. Our residents are heavily involved in deciding what meals are served at the home. Tea and coffee is readily available throughout the day, as well as fresh fruit and other snacks.

Our competitive fees are based on the care needs of the individual and accommodation selected for the resident. Current fees will be advised at the time of your visit depending on available rooms.



***"As soon as I visited, I got a wonderful feeling of it being like a family and the house itself like a family home. I cannot say enough about how much care, kindness and love all the staff show Mum. Nothing is too much trouble for her and indeed for me!"***

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